

Vendor Questions and Answers (1)
Internet Provider Services
Gregg County, Texas
RFP 2021-04

1. Will a 200x200 connection be required at the North Jail site or should it be 10x10?

The North Jail internet feed comes from the main Courthouse, so it will require a 200x200 connection.

2. Should the North Jail site be considered the failover site?

No. The failover site (if necessary) will be the Marvin A. Smith jail.

3. Since you require SIP trunking, do you currently have a Session Border Controller?

No. The Session Border Controller is provided by the current ISP.

4. On page 8, the RFP indicates that “vendor shall continue to supply UNE T 1 Circuits” at following locations: Gregg County Precinct #3 and Gregg County Records Building.” Are these circuits currently in place? If so, who is currently responsible for their maintenance? Can you please provide any additional information related to the UNIs?

Yes. Currently ATT is responsible for their maintenance as well as connectivity issues. Precinct #3 is utilizing 3- T1's and the Records Building is utilizing a single T-1.

5. Will Cisco be the only required routers allowed in this RFP or will any other solutions be allowed?

Yes, Cisco will be the only routers allowed in this RFP. The entire Gregg County Network is exclusively Cisco which allows seamless communications between routers.

6. Do you have a network diagram outlining the current network – the desired network – or both which can be provided?

Yes, I have complete network diagrams for all areas of the network and can be provided upon request.

7. The Records Management site (p11) lists two addresses: 813 and 815 Frank Lucy Rd. Will one connection serve both address or should there be two separate 10x10 circuits?

Yes, currently one connection (T-1) serves both locations. Due to the fact that there is currently no need for additional bandwidth the single T-1 services both locations with no latency.