

RFP 2014-405
Inmate Phone Services
Gregg County, Texas

Criteria	GTL	Correct Solutions	Synergy Telecom	IC Solutions	Securus Technologies	Infinity Networks/NCIC	Legacy Communications
Company Overview	25 years Headquarters Reston, VA	17 years Headquarters Ruston, LA	19 years Headquarters San Antonio, TX	13 Years Headquarters San Antonio, TX	4 years (cur. Name) Headquarters Dallas, TX	21 Years Headquarters Austin, TX Longview, TX (ncic)	18 years Headquarters Cypress, CA
Forms Completed	✓	✓	✓	✓	✓	✓	✓
System overview	✓ Pg. 255	✓ Pg. 34	✓ Tab 3	✓	✓ Pg. 104	✓ Tab 3	✓ Pg. 98
References	McLennan Co Lubbock Co Smith Co Taylor Co Guadalupe Co	Bowie Co Benton Co Miller Co	Victoria Co Webb Co Parker Co San Antonio Aransas Co	Baldwin Co, AL Bexar Co Cameron Co Hunt Co Palo Pinto Co	Harris Co Fannin Co Collin Co Denton Co Limestone Co	Henderson Co Polk Co IAH Detention	Walker Co Dona Det. Center Yuma County Goliad Detention Hurst Det. Center
Maint/schedule	Pg. 317	Pg. 40	Tab 6	Tab 6	Pg. 130	Tab 6	Pg. 119
Pre-paid program	Pg. 330	Pg. 41	Tab 7	Tab 7	Pg. 137	Tab 7	Pg. 131
Rates & Fees	85%	70%	62.5%	89.1%	83% option 1 93% option 2	63% option 1 97% option 2	82%