



GREGG COUNTY

Updated 9/30/2025

INDIGENT HEALTH CARE PROGRAM

405 East Marshall Avenue Room 102

Longview, Texas 75601

Utility Assistance Program

Program Details

Gregg County Health Department will assist in paying utility bills such as water, gas, and electric if you have encountered a qualifying financial hardship. Gregg County does not assist with rent, home repairs, or other such services.

You must have verification of a Qualifying Hardship in the last (4) Weeks:

Required Documents:

- **Government issued ID:** (i.e. Driver's License, ID Card, Passport, Certificate of Naturalization with Driver's License or ID Card, Permanent Resident Card with Driver's License or ID Card).
- **Proof of residence:** (i.e. Gregg County Resident, rental agreement, **must reside at address where disconnect notice is addressed**).
- **Proof of Income:** (i.e. Check stubs, bank statements, award letter).
- **Proof of Hardship: Loss of Job:** (i.e. laid-off, termination, reduction in work hours) **Hospitalization:** (i.e. Admission in the hospital (3) days or more, **ER visits will not be accepted unless it results in admission to the hospital**). Death in the Household.

Utility Service must still be connected, and utility bill **needs to reflect a current "DISCONNECT" notice, also must show current Service Address.**

Utility Payments

- **Electric bills** with a current disconnect must be paid down to the last **\$150.00** before assistance will be given; a **valid receipt** must be provided showing the difference paid.
- **Gas Bills** with a current disconnect must be paid down to the last **\$75.00** before assistance will be given; a **valid receipt** must be provided showing the difference paid.
- **Water Bills** with a current disconnect must be paid down to the last **\$75.00** before assistance will be given; a **valid receipt** must be provided showing the difference paid.
- **If on Housing, bring housing contract (If you receive any utility subsidy, you will not qualify).**
- **We can only help with utility assistance every (2) Years.**
- **Interview Times: Monday Thru Friday 8 AM-11 AM & 1 PM – 4 PM**
- **Call Meredith Beebe (903) 237-2624 Christine Tyler (903) 237-2623**